



[DATE]

Dear New Health Alliance Connect Member:

Your health plan, My Health Care Coordination, is partnering with Health Alliance Connect. On July 1, 2015, you will be a Health Alliance Connect member. We want to welcome you to our health plan, and we are excited to provide you with great health care. Through the partnership, you will continue receiving care coordination services with My Health Care Coordination. Should you have any questions specific to this, please feel free to contact your care coordinator at (217)330-9840.

Effective July 1, 2015, your primary care provider (PCP) is [PCP Name]. We have made every effort to keep you with the same PCP you had in the My Health Care Coordination health plan. **If you want to change your PCP, you may do so at any time.** Just call Health Alliance Connect Member Services at 1-877-633-2526 (TTY:711).

Health Alliance Connect is a managed care plan. You will need to see providers that are part of the Health Alliance Connect network, including dentists, eye care providers and other specialists.

If you have not already gotten your Health Alliance Connect member ID card, we will mail it to you soon. Watch for it in the mail. You will also get a Health Alliance Connect Member Handbook in the mail. Be sure to read your Member Handbook and keep it handy. Your handbook is full of important information about your health care and Health Alliance Connect.

Health Alliance Connect covers everything Medicaid covers and more, at no cost to you. Here are some of the extra benefits you'll get from Health Alliance Connect:

- Health Alliance Connect does not follow the state 4 script limit
- You will have access to our customer service plus continued involvement with your trusted care manager. If you have questions for your care manager, please contact (217)330-9840.

If you do not want to stay with Health Alliance Connect, you have 90 days from July 1, 2015, to change health plans. If you do not make a change, you will stay enrolled with Health Alliance Connect for one year. To learn more about your health plan options or to pick a new health plan, call Illinois Client Enrollment Services at 1-877-912-8880 (TTY: 1-866-565-8576) or visit EnrollHFS.illinois.gov.

Please keep this letter. If you need medical services after July 1, 2015, take your HFS medical card and your Health Alliance Connect member ID card with you to all appointments.

Our goal is to make health care trouble-free for you and your family. **If you have any questions, please call us toll-free at Health Alliance Connect Member Services at 1-877-633-2526 (TTY: 711).**

Sincerely,

A handwritten signature in black ink that reads "Jennifer Marquardt".

Jennifer Marquardt
Director of Product Services

Health Alliance Connect: 301 S. Vine St. Urbana, Illinois 61801

HealthAllianceConnect.org